

COMPLAINT FORM



ARTSTORE24

(Place and date).....

.....

.....

(full name, address, e-mail, phone number)

Art Store 24 GmbH,
Ruggölzli 2
5453 Remetschwil Busslingen

I hereby inform you that the product I purchased

.....
(description of the goods purchased in the online store) and received on
.....(date of delivery of the goods to the consumer or another
authorized by him), he is not in accordance with the contract. Incompatibility lies in:

.....

.....

(describe the defect)

The non-compliance was found on In view of the above, I demand
that the goods be brought into conformity with the contract by:

exchange of the product for a new one and sending it to the address:

.....

refund of the purchase price together with the shipping costs to the account
number.....

In connection with the above, I send the goods back to the following address:

Art Store 24 GmbH,
Ruggölzli 2
5453 Remetschwil Busslingen

reducing the price of the goods and refunding the difference in the amount to the
account number.....

.....

Buyer signature